



Hewlett Packard
Enterprise

TSS Global Labs Update Bulletin – Article

Bulletin # 35



Tech Spotlight: Georgi D is breaking things in the TSS Global Labs ;-)

Georgi D is a world traveler who loves to experience various people and cultures. His passion for travel parallels his passion for technology as well as the circuitous route that brought him to the TSS Global Labs.

Georgi's HPE career began with *Classic Digital*, and in the years before landing in the TSS Global Labs he provided support for all of the Company's products, "from laptops to Nonstop," he says.

Georgi holds a Master's degree in Computer Technologies, and he continues his education in the TSS Global Labs by performing hands-on work, clearing unsolved issues, and setting up proof-of-concept infrastructures for new and emerging technologies.

"Every service that the lab offers is first tested in the lab," Georgi explains, "and this takes place on a daily basis."

"I learn by understanding how things work, so by learning the nuts and bolts of the technologies I can find answers. This is my way of learning," he says.

"I can go into the lab and break things."

Breaking things, happily, is part of Georgi's job description as a Technical Leader of Emerging Technologies in the TSS Global Labs.

It is Georgi's responsibility to facilitate the inclusion of new technologies in the lab infrastructure by setting up equipment, testing stability,



Georgi D earned his spurs while working a high-touch support case for the US Flight Marshalls. The Marshalls awarded Georgi with an Air Marshall Service coin in appreciation for his outstanding effort and success.

and providing other staging functions, so that the TSS Global Labs remain a comprehensive and essential resource for engineers who require access to customer IT solutions.

Thanks to Georgi's efforts in the TSS Global Labs, support engineers can access the IT that they require in rock solid condition for their customer casework.



The Devil in the details...

Since moving to the US 14 years ago, Georgi has already visited 42 states! He particularly enjoys road trips, and on one jaunt racked up 4000 miles touring the central US, including his most memorable stop at the Devil's Tower in Wyoming.

The site is an oval shaped mesa surrounding an Ignatius rock foundation, which reveals breathtaking natural formations of dark red sandstone mixed with other minerals, all of which was formed before the Jurassic period!

in the future, but HPE engineers don't have to guess. They have the TSS Global Labs, and the Global Labs have Georgi D.

And Georgi will get his hands on that technology, and he will break it. And then he will fix it. And then he will provide it to the HPE Support community who will start stacking building blocks in the TSS Global Labs, to enable HPE customers to create.

"It is hard to determine one specific direction that technology is headed in," Georgi advises, but he is certain that it will become more integrated into our daily lives.

"People's imagination is unlimited and nowadays when it is easier for people to communicate and share information, new technologies can emerge in a very short period of time."

Georgi suggests that computer science is analogous to the physical sciences.

"There are only 118 known chemical elements on the planet," he says, "but see the vast diversity in nature. The same situation exists with the technology labs. When you give the engineers access to the main building blocks you may be surprised at the many ways they will find to use them and create products."

Once you make the IT available to the talent, Georgi believes, "The rest is in the engineers' hands."

It may be anyone's guess how IT will develop

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